

Conditions of Participation for the TNC Club of HEIDENHAIN G.B.

1. Basic and premium membership

The TNC Club of HEIDENHAIN G.B. (HEIDENHAIN) offers two different participation options: a free basic membership and a paid premium membership.

Regardless of the membership status (basic or premium), registration for the TNC Club must be performed by an authorized representative of the applying company.

A free basic membership requires registration of the applying company's machine pool (see Section 7). Subject to acceptance into the TNC Club, HEIDENHAIN will grant every basic member and premium member the non-recurring benefits listed in Section 4a under the terms set forth below.

A paid premium membership requires registration of the machines in accordance with Section 7, registration of the company's users in accordance with the application form, and payment of an annual participation fee (see Section 3). Subject to acceptance into the TNC Club, HEIDENHAIN will also grant every premium member the benefits listed in Sections 4b and 4c under the terms set forth below. Membership may be applied for only by companies and corporate sites whose main office lies within the United Kingdom or Ireland.

Further details regarding participation are set forth in the following sections.

2. Acceptance into the TNC Club

The membership application for the TNC Club must be submitted via an online application (www.tnc-club.co.uk). Acceptance requires agreement with our data protection statement and these Conditions of Participation. The membership application may be submitted only by an authorized representative of the interested company (or of the corporate site or the given organizational unit). In the membership application, the authorized representative can select whether to apply for only a basic membership or an immediate premium membership. A premium membership may also be applied for at a later time.

Companies with multiple sites must apply for separate membership for each site.

Companies with more than 300 employees at a single site must apply for separate membership for each of the site's organizational units (departments) in which TNC controls are used.

The membership application must be completely filled out and must contain an up-to-date list of the machines with TNC controls in accordance with the information described in Section 7 of these Conditions.

Acceptance is granted via written confirmation of the respective membership application by HEIDENHAIN through the disclosure of a TNC Club membership number. Upon receipt of the membership number, the member, along with those employees of the member company that are specified in writing, may claim the benefits granted by HEIDENHAIN in accordance with Section 4a (basic membership) or Sections 4a, 4b, and 4c (premium membership) of these Conditions.

There is no entitlement to membership in the TNC Club. HEIDENHAIN reserves the right to refuse Club membership at any time, particularly if the information provided is incorrect.

3. Annual participation fee

Basic membership in the TNC Club is free of charge.

Premium membership in the TNC Club is subject to a fee. The participation fee for a premium membership in the TNC Club is currently £850 per membership (plus VAT) for the first year. HEIDENHAIN charges this fee immediately following the membership application and then on a 12 monthly basis.

Starting with the second membership year, the yearly membership fee is reduced to currently £450 (plus VAT).

HEIDENHAIN reserves the right to change the currently valid participation fees at any time. Any changes to the yearly participation fee will be announced to each Club member at least six months in advance.

4. Benefits

Each of the benefits set forth below apply only to the corporate site / organizational unit stated in the membership application. Any claim to the following list of benefits by more than one site or organizational unit is excluded. Companies with multiple sites / organizational units must apply for separate membership for each site / organizational unit in accordance with Section 2 of these conditions.

The applicable benefits depend on the membership status (basic or premium membership).

HEIDENHAIN offers a TNC Club member the following benefits:

- a. Non-recurring benefits upon confirmation of the basic membership and registration of the machines:
 - Free of charge for up to 3 registered machines (to be selected):
 - *Either*: one DXF Converter software option (option 42)
 - *Or*: one Remote Desktop Manager software option (option 133)
 - *Or*: one set of TNC User's Manuals (iTNC 530 or TNC 620 or TNC 640)
 - Optimized servicing and support services through our Service department help-lines
- b. Non-recurring benefits upon confirmation of the premium membership:
 - Single delivery of a free HEIDENHAIN Learning Set, consisting of the following:
 - A choice between a TNC programming station with a virtual keyboard (milling) or a DATA PILOT programming station (turning)
 - A HIT Milling, 3-Axis Machining license (e-learning) for each registered employee
 - A HIT Milling, 3+2-Axis Machining license (e-learning) for each registered employee
 - A HIT Turning, 2+2-Axis Machining license (e-learning) for each registered employee
 - Three HEIDENHAIN coordinate system models

c. Annual benefits within the scope of the premium membership:

- A one-time, free visit by a HEIDENHAIN application engineer
- Free invitations to trade shows within the country of membership for up to three registered users per registered company per trade show, if HEIDENHAIN is represented with a booth at the trade show.
- Free participation in a two-day training course. This user training course is offered by HEIDENHAIN exclusively for TNC Club members and is held at the HEIDENHAIN G.B. head office. This benefit is valid for up to three registered users per year per registered company.
- 20 % discount on any further additional training courses.
- 20 % discount on the purchase/retrofitting of a HEIDENHAIN 3-D touch probe package from HEIDENHAIN G.B.
- For each registered employee, an account in the online membership area of the TNC Club with access to the current HIT modules, exclusive technical information about HEIDENHAIN products, and other content and links to discounted and free training offerings, as well as workshops and TNC Club events
- Preferential participation in free HEIDENHAIN user workshops
- Preferential participation in free HEIDENHAIN webinars and influence on the selection of their topics

HEIDENHAIN G.B. reserves the right to unilaterally supplement, cancel, or modify the above mentioned benefits.

5. Availability of benefits

HEIDENHAIN strives to make all of the above mentioned benefits to the extent listed (see Sections 4b and 4c) equally available to all TNC Club premium members. However, the offered benefits are subject to planning- and organizational-related limitations.

The events, courses, workshops, and training courses offered for premium members in Section 4c always require a certain minimum number of participants in order to be reasonably offered. If the number of event registrations is below the required minimum number of participants, then the event will not be held. Club members will be notified about the relevant minimum number of participants when an event is announced. If it is anticipated that an event cannot be held (not enough participants), then the Club members will be notified as early as possible.

TNC Club events are likewise subject to a limited number of participants. A maximum number of participants will be set forth for each of the events in Section 4. If the maximum number of participants is reached, then all of the premium members will be notified of this, and further registration for the affected event will be cancelled. Interested premium members who are unable to claim a benefit due to exceedance of the maximum number of participants will have no claim to performance. However, HEIDENHAIN will strive to offer an appropriate replacement (preferential participation in a desired subsequent event, etc.). A legal claim to this, however, does not exist.

For events of high interest among members, HEIDENHAIN will also strive to provide greater capacity or multiple similar events. A legal claim to this, however, does not exist.

The rendering of the benefits listed in Section 4b will be ensured for every premium member of the TNC Club and is therefore legally binding for HEIDENHAIN.

The allocation of an account in the online members area of the TNC Club is likewise guaranteed for every premium member and is thus legally binding. This includes the use of all listed HIT modules (see Section 4b). Upon cancellation of the TNC Club premium membership, the account will be deleted, and the online members area can no longer be used.

6. Machines and their registration

Along with the membership application for the TNC Club, the applicant must provide HEIDENHAIN with a list of the machines equipped with HEIDENHAIN controls. This list must contain the following information:

- Machine manufacturer (required)
- Machine model (required)
- Year of manufacture (required)
- Control model (required)
- Axes available on the machine (required)
- NC software number (required)
- SIK number (required)

This information is required for participation in the TNC Club.

The TNC Club member must notify HEIDENHAIN about changes to the machine pool every three years at the latest. HEIDENHAIN will automatically request an update at the appropriate time.

7. Property rights

All rights (authorial, trademark, and other property rights) to provided content, data, and other elements of the TNC Club are reserved solely by HEIDENHAIN and are protected under copyright and trademark law. All content is intended solely for your personal information. Any use beyond the intended use is not permitted without the express permission of HEIDENHAIN.

8. Data protection

If you become a member of the TNC Club, then HEIDENHAIN saves corporate and personal data for the purpose of operating the TNC Club. Your personal data (first name, last name, e-mail address) are used by HEIDENHAIN solely in compliance with applicable data protection regulations.

Any forwarding of corporate and personal data to third parties occurs only if training services or advisory services, as well as discount campaigns, are offered by HEIDENHAIN in conjunction with partners.

Please note the HEIDENHAIN data protection statement available to you in its currently valid version on our Internet portal: www.heidenhain.co.uk.

9. Cancellation of TNC Club membership

TNC Club membership may be cancelled in writing (e-mail, fax, or mail) at any time with immediate effect. Immediately upon cancellation of the TNC Club membership, the benefits granted by HEIDENHAIN to a TNC Club member, as set forth in Section 4 of these Conditions, can no longer be claimed. This provision also applies to already reserved benefits that have not yet been implemented. Participation fees that have already been paid during the year of cancellation will not be reimbursed.

A Club member with cancelled membership may reapply for a Club membership in the following year. However, upon re-registration with a premium membership, the claim to a further free HEIDENHAIN learning set (Section 4b) is void. The claim to receive a free learning set at the beginning of a premium membership is valid solely upon initial entry into the TNC Club. Irrespective of the delivery of the learning set, the HIT modules (see Section 4b) can once again be used to the full extent by every registered employee upon reentry into a premium membership.

10. Dissolution of the TNC Club

HEIDENHAIN reserves the right to dissolve the TNC Club at the end of any calendar year. In this case, all Club memberships are automatically annulled at the end of the calendar year. Club members will be notified about such a step at least three months in advance.

11. No guarantee for correctness and completeness

HEIDENHAIN accepts no responsibility for the correctness or completeness of the information, texts, images, links, or other content contained in the TNC Club or its suitability for specific intended purposes.

12. Final provisions

UK law applies. The sole venue for all disputes arising out of or in connection with the TNC Club is the court having jurisdiction over the corporate seat of HEIDENHAIN.

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